

Cancellation Policy: Consistent treatment is deemed necessary at Pearl Skincare for optimal results. If a client does not experience the expected outcome, an alternative treatment will be provided. However, Pearl Skincare and Wellness Solutions, LLC, its leadership, medical team, and staff assume no responsibility for the absence of results if the client discontinues treatment and/or does not follow the prescribed pre- and post-treatment care instructions.

Pearl Skincare and Wellness Solutions, LLC provides multiple payment options, including three online and one in-office, recognizing the diverse financial situations of our clientele. **Cancellation and Transfer Policy:** Please be advised that we do not maintain a cancellation policy. However, we offer the option to indefinitely postpone your scheduled treatment for the duration of your lifetime. Kindly note that treatments are non-transferable and cannot be assigned to another individual, including family members or friends. Payment for services rendered is the responsibility of the client. Failure to remit payment may incur a surcharge of up to 30% of the total treatment cost(s). Your signature on this document signifies your agreement to pay for services received. If you anticipate a payment issue, please contact us via the email address specified in this policy to explore options for maintaining your treatment schedule. Pre-paid treatments are not subject to cancellation or expiration.

No-Show Policy: We require a minimum of 24 hours' notice for appointment cancellations or rescheduling. The first two no-shows will be waived; however, subsequent instances will be subject to a fee of up to \$50 or the full cost of the scheduled treatment, whichever is greater.

Key improvements in these options:

- **Clear Scope:** Explicitly stating who the policy applies to.
- **Formal Language:** Using more professional vocabulary and sentence structures.
- **Precise Language:** Clearly outlining the consequences of not meeting financial obligations.
- **Legal Specificity:** Mentioning the "collection department in the State of Arizona" for clarity.
- **Improved Flow:** Making the connection between non-payment and collection more direct.

Choose the option that best aligns with the overall tone and legal considerations of your policies.

Client's or Customer's Signature:

Date: